

LIFENET INTERNATIONAL
2020 ANNUAL REPORT

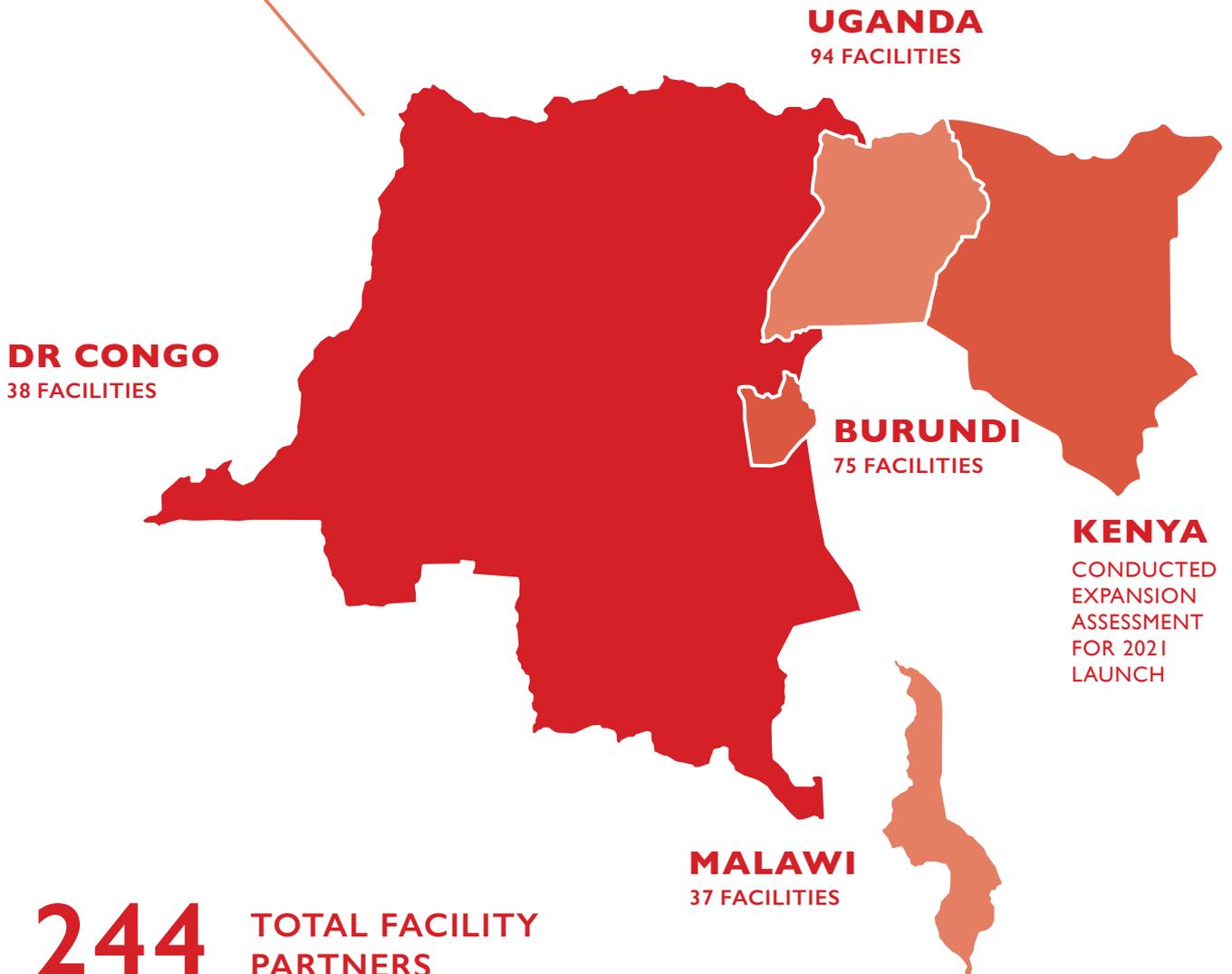
TRANSFORMING
AFRICAN HEALTHCARE.
SAVING LIVES.





WHERE WE WORK

LifeNet's total number of health facility partners grew by 37% in 2020!



244 TOTAL FACILITY PARTNERS

5,200,413 TOTAL CATCHMENT POPULATION FOR LIFENET PARTNER FACILITIES



LIVES SAVED IN 2020



1,233

Newborn lives saved through infant CPR



802

Mothers saved through the treatment of a postpartum hemorrhage



92,912

Safe newborn deliveries



Jean de Dieu is a nurse in Nundu Reference Hospital in the Democratic Republic of the Congo. Soon after Jean's hospital received LifeNet training in newborn care, he was called into an operating room following a c-section where the baby was having trouble breathing.

"The baby did not scream at birth," Jean said. "Thanks to the infant CPR lesson, all of our supplies needed to resuscitate the newborn were well prepared and ready for us to use. I helped another nurse put into practice what we learned from you, and our work led to successfully bringing the baby back to life.

When the baby finally cried, we too cried tears of joy. Our team previously had trouble resuscitating babies. With your help, **we are saving more lives.**"

2020 AT A GLANCE

4,042,768



IMPROVED PATIENT
HEALTHCARE VISITS

37%



INCREASE IN FACILITY
PARTNERSHIPS

610,379



TREATED CASES
OF MALARIA

179,510



PIECES OF PERSONAL
PROTECTIVE EQUIPMENT (PPE)
DISTRIBUTED

878%



IMPROVEMENT IN FACILITIES
MAINTAINING DAILY & MONTHLY
ACCOUNTING

**13,707,269 patient visits
improved since 2012**

LETTER FROM THE PRESIDENT

Can anything more be written about 2020? We started the year excited to pursue our 10-10-10 Vision, but quickly realized that the pandemic was looming so large that our concern was no longer just about expanding; it was also about helping our current health facility partners to be agents of healing in the midst of this storm.

Once it became clear that COVID-19 was progressing to the level of a worldwide pandemic, we sprang into action. I am proud of the way our field teams adapted and innovated, while still remaining true to LifeNet's mission to transform healthcare in Africa!

As you'll see in this report, LifeNet's tagline for 2020 was:

Achieving amazing impact through resilient

efforts. We worked together to build resilience among our team members, in our core programming, and – most importantly – among the healthcare facilities where we work. And the result of these efforts was that in one of the most challenging years in recent world history, we achieved the best results of our short, nine-year history as an organization!

With God's favor and help and through the generosity of faithful partners, LifeNet equipped 244 healthcare facilities with the resources they need to address COVID-19 in their communities while also partnering with more facilities, training more healthcare workers, improving more than 4 million patient visits, **and saving more lives than ever before.**

With all that we learned and were able to accomplish in our countries of operation over the past year, we have entered 2021 fueled by a deeper, resilient hope. I hope you are encouraged by this look back at 2020 and the journey that LifeNet International is on to transform African healthcare and save lives.

Dave Evans
LifeNet President



re·sil·ience

noun / the capacity to recover quickly from difficulties; toughness*

**Oxford Languages*

THE LIFENET MISSION

LifeNet International transforms African health centers to provide quality, sustainable healthcare and save lives.

Our Christian faith and commitment to justice, compassion, and caring for the poor motivate our efforts to build resilience in local African health facilities. We believe that all people, made in the image of God, should have the opportunity to live a healthy and whole life.



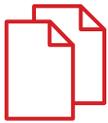
HOW WE BUILD RESILIENCE

Our partner health facilities become more resilient every day through the lifesaving training, mentoring, and tools they receive from LifeNet! We improve quality of care and build resilience among healthcare providers through the following:



MEDICAL TRAINING

Five modules of high-impact clinical care training addressing leading causes of preventable death.



MANAGEMENT TRAINING

Four modules of management training that build financial resilience.



PHARMACEUTICAL SUPPLY

Access to affordable, quality pharmaceuticals.



EQUIPMENT SUPPLY

Access to the tools facilities need to save lives.



DIGITAL LEARNING

Accessible online training & support designed for low-resourced settings.



MONITORING, EVALUATION, AND LEARNING (MEL)

Real-time information on how we can improve and grow.

FACES OF RESILIENCE



“We have continued to apply the knowledge we learnt from LifeNet, and the patient volume began to increase due to the compassionate care we are offering to our patients. As the number of patients was increasing from day to day, the cash flow was also increasing.

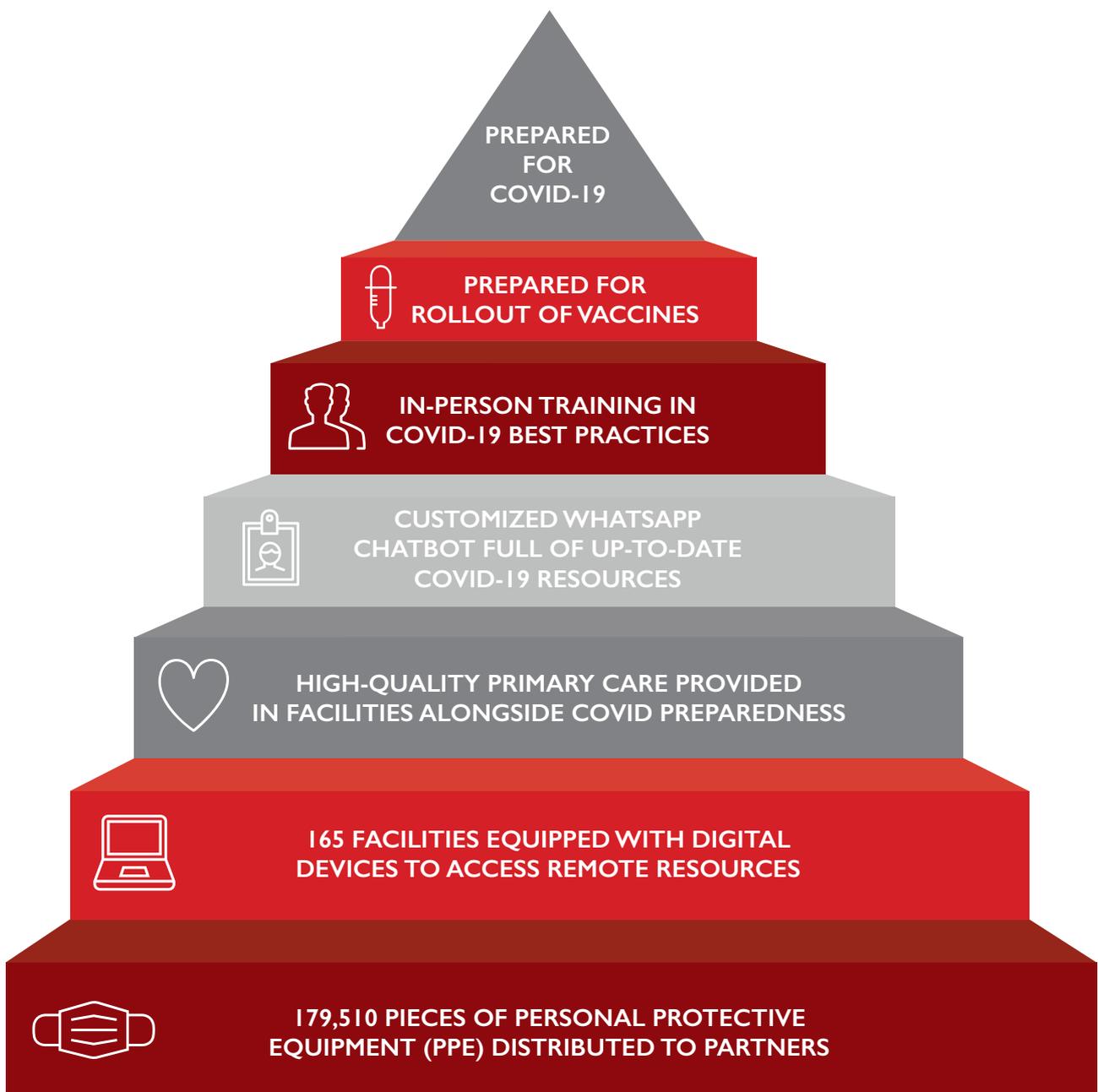
With the cash flow we earned from the good work of our nurses, **we were able to transform the health facility from a mere health center into an exemplary hospital** which is handling serious illness cases in Rumonge District.”

DR. DIOMED, MEDICAL DIRECTOR OF BIRIMBA-AMAHORO HOSPITAL, BURUNDI

RESILIENT IN CRISIS

ADDRESSING COVID-19

Infectious diseases disproportionately affect the poor worldwide. LifeNet teams acted quickly to address COVID-19 in our 244 healthcare facility partners.



RESILIENT FOR THE FUTURE

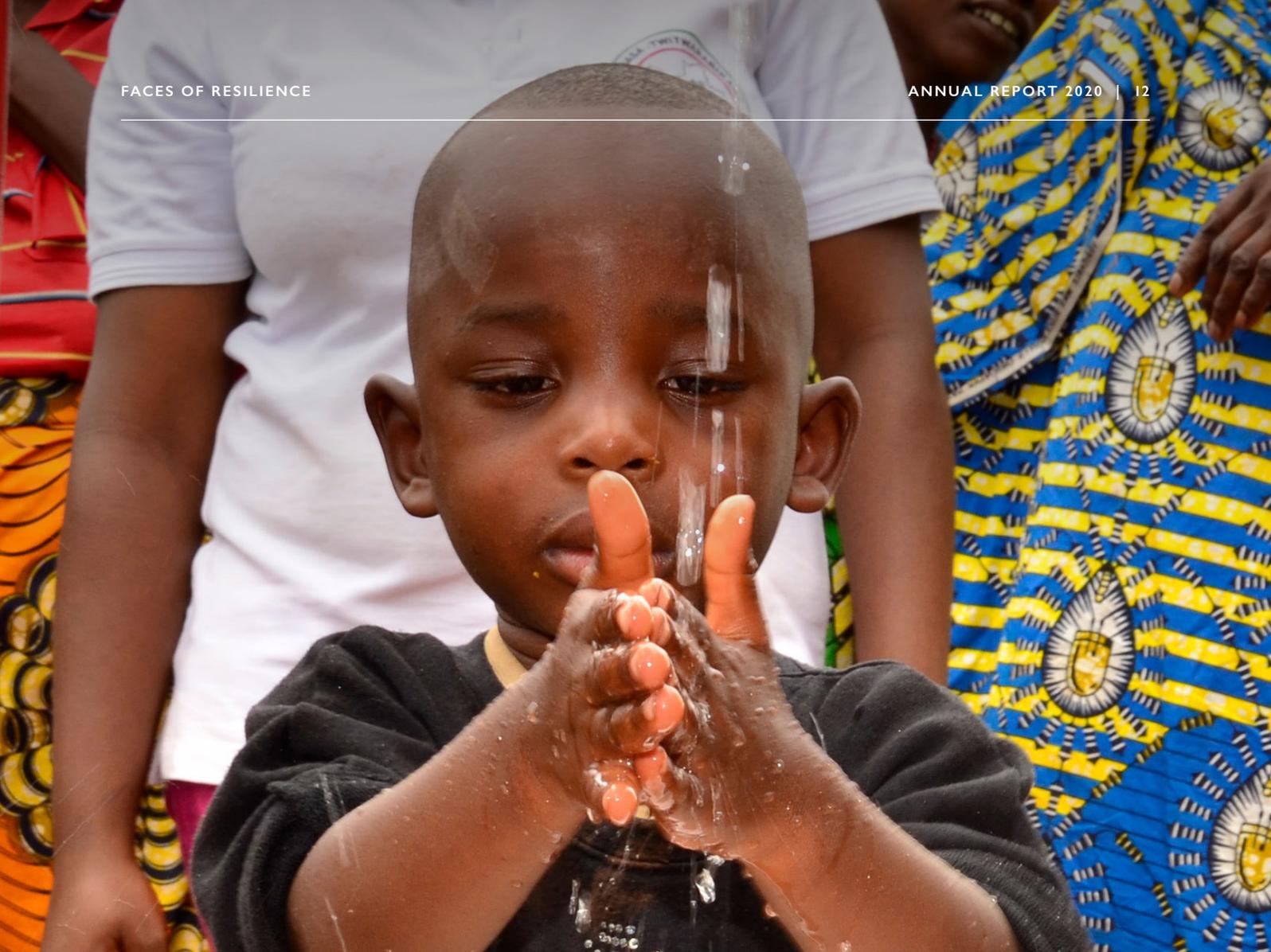
10-10-10 VISION UPDATE

LifeNet is making great progress toward the achievement of its goal to improve 10 million annual patient visits in 10 African countries for an annual cost of \$10,000,000 by 2023.



**LIFENET IS ON TRACK TO
ACHIEVE ITS AGGRESSIVE 10-10-10 VISION.**





FACES OF RESILIENCE

“Two weeks after the LifeNet training on healthy babies, a case arose of a newborn baby boy who did not cry at birth. I began CPR after screaming for help from my colleagues. After two minutes, we heard a faint cry. We continued to perform the infant CPR we learned from LifeNet along with compressions. After three more minutes, the child screamed loudly.

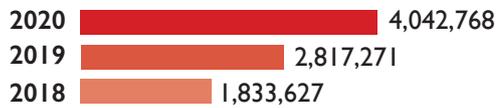
Today, the baby is doing well. He has received vaccinations and is growing! **Had it not been for the training we received, this child would surely no longer be alive.”**

GORDIEN NITUNGA, NURSE IN MPINGA HEALTH CENTER, *BURUNDI*

TRANSFORMING HEALTHCARE. SAVING LIVES.

4,042,768

Improved Patient Visits



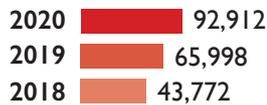
1,233

Newborn Lives Saved
Through Infant CPR



92,912

Safe Newborn Deliveries



802

Mothers saved
through the treatment
of a postpartum
hemorrhage



91,451

Cases of pneumonia
treated in children under-5



80% of newborn deaths **are preventable.** (UNICEF)



RESILIENT HEALTHCARE WORKERS PROVIDE HIGH-QUALITY CARE



12% → 87%

Proper Clinical Protocols for Handwashing

To reduce the spread of infections & save lives



4% → 90%

Neonatal CPR

Ability to perform infant CPR & save a baby's life



5% → 93%

Postpartum Hemorrhage Treatment

Ability to manage PPH & save a mother's life

These percentages represent average facility quality scores prior-to and after LifeNet training.



FACES OF RESILIENCE

“Before attending LifeNet lessons, I did not think much about how to talk to patients. But after the training, I have changed my mindset. I now greet patients with respect and guide them cheerfully. Thanks to LifeNet for **transforming our attitudes towards patients.**”

HASTON MALEPA, FACILITY STAFF MEMBER, MALAWI

FINANCIAL BEST PRACTICES BUILD RESILIENT, SUSTAINABLE FACILITIES

9% → 91%

Accurate Daily & Monthly Accounting

10% → 89%

Proper Pharmaceutical Stock Management

20% → 100%

Implementing Financial Sustainability Practices

7% → 92%

Performance Reviews Conducted for Staff

These percentages represent average facility quality scores prior-to and after LifeNet training.



FACES OF RESILIENCE



“I deeply thank LifeNet International because **accountants in faith-based health facilities are often overlooked in capacity building training.** Now, I am able to accomplish a lot of management and financial tasks that I did not know before.

Proof of this is the recent performance-based-financing quality assessment from the government, where our center received a score of 84% – a miracle for us! LifeNet put us at this level.”

M.CHANTAL MUZANEZA, ACCOUNTANT, NYABIRABA HEALTH CENTER, BURUNDI

INNOVATING FOR RESILIENCE: DIGITAL ACCESS TO LIFESAVING TRAINING

Responding to needs presented by the COVID-19 pandemic, LifeNet's innovative teams in Africa worked quickly to create an **agile digital response** that our newly hired Director of Digital Enablement is developing into a robust strategy for implementation in LifeNet's regular programming in 2021 and beyond.



**Creation of a WhatsApp
COVID-19 Chatbot,**
giving healthcare workers real-time
access to vital information



244
Facilities
actively using chatbot



**Digitization of all LifeNet
medical & management training**
through the Moodle online learning
platform



46
Health facilities
enrolled in digital training



FACES OF RESILIENCE

“The up-to-date knowledge we receive is helping us save lives. **I delivered a female baby born in pain and without breath.** Her body color was blue. Without delay, I applied the neonatal resuscitation I learned from LifeNet. After just one minute of performing CPR, **the newborn began to breathe and cry.** Many thanks to LifeNet and the trainer who taught me.”

DYNA CURINYANA, ADMINISTRATOR IN CDS MUSHASHA HOSPITAL, BURUNDI

A RESILIENT, HOPEFUL JOURNEY TOWARD CHRISTIAN HOLISM

We continued to walk with our partners toward Christian holism, encouraging frequent times of prayer, staff devotionals, and spiritual retreats all while embracing & empowering local church ownership.

Providing Quality Care with Dignity & Respect

LifeNet medical training is rooted in the importance of compassionate care. We believe that all people bear the image of God and deserve to receive lifesaving care with respect, dignity, and compassion.

Christian Principles for Leadership & Management

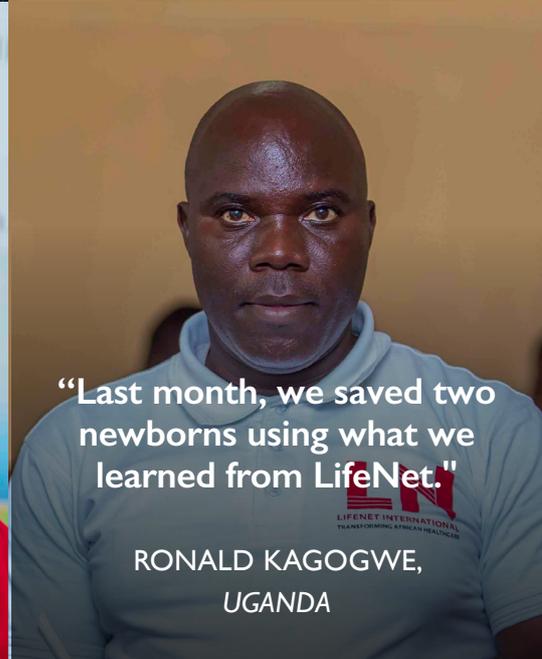
LifeNet management training incorporates Christian principles of humility and the importance of servant leadership.

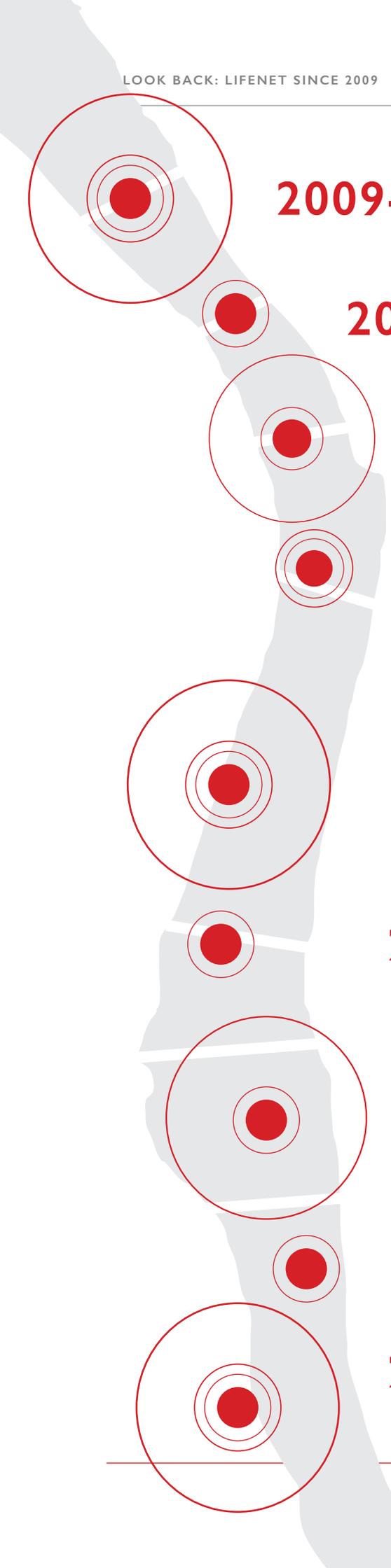


**“...AND HE SENT THEM OUT TO PROCLAIM THE
KINGDOM OF GOD AND TO HEAL THE SICK.”**

- LUKE 9:2

FACES OF RESILIENCE





2009-2012

Researching & prototyping solutions to the African healthcare crisis

2012

LifeNet launches the LifeNet Model of partnership with 10 faith-based health facilities in Burundi

2015

LifeNet expands to Uganda

2016

LifeNet expands to the DRC and reaches 1 million patient visits per year

A TIMELINE OF TRANSFORMATION

2017

LifeNet expands to Malawi

2018

LifeNet grows its network to 130 health facilities, impacting 1.5 million patient visits per year

2019

LifeNet begins implementing its ambitious 10-10-10 vision

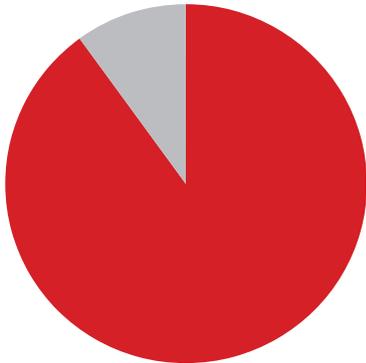
2020

LifeNet grows its network to 244 health facilities and conducts assessment in Kenya

2021

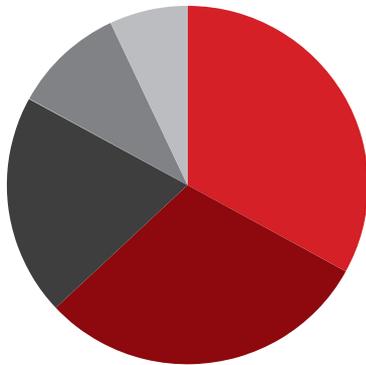
LifeNet continues implementing its 10-10-10 vision, expanding to Kenya, Ghana, and Zambia





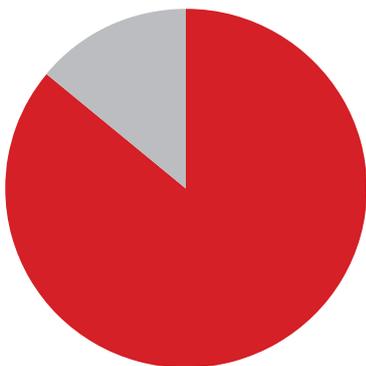
TOTAL INCOME \$3,666,951

In-Kind Income	\$13,147
Cash Income	\$3,653,804



TOTAL EXPENSES \$2,850,650

Uganda	\$861,792
Burundi	\$626,539
USA	\$509,321
Malawi	\$435,297
DRC	\$417,701



EXPENSES

Programs	82%
Admin & Fundraising	18%

-2020 unaudited financials-

IN 2020, LIFENET'S COST-PER-IMPROVED-PATIENT-VISIT DROPPED TO JUST **\$0.69**.



CROSS HEALTH CENTRE KIKYUSA



WE CAN'T DO THIS ALONE

Thank you for helping build a resilient local health workforce and saving lives in Africa!



LEARN MORE AT
LNinternational.org