WHERE WE WORK

LifeNet’s total number of health facility partners grew by 37% in 2020!

244 TOTAL FACILITY PARTNERS

5,200,413 TOTAL CATCHMENT POPULATION FOR LIFENET PARTNER FACILITIES
Jean de Dieu is a nurse in Nundu Reference Hospital in the Democratic Republic of the Congo. Soon after Jean’s hospital received LifeNet training in newborn care, he was called into an operating room following a c-section where the baby was having trouble breathing.

“The baby did not scream at birth,” Jean said. “Thanks to the infant CPR lesson, all of our supplies needed to resuscitate the newborn were well prepared and ready for us to use. I helped another nurse put into practice what we learned from you, and our work led to successfully bringing the baby back to life.

**When the baby finally cried, we too cried tears of joy.** Our team previously had trouble resuscitating babies. With your help, we are saving more lives.”
2020 AT A GLANCE

4,042,768 → IMPROVED PATIENT HEALTHCARE VISITS

37% → INCREASE IN FACILITY PARTNERSHIPS

610,379 → TREATED CASES OF MALARIA

179,510 → PIECES OF PERSONAL PROTECTIVE EQUIPMENT (PPE) DISTRIBUTED

878% → IMPROVEMENT IN FACILITIES MAINTAINING DAILY & MONTHLY ACCOUNTING

13,707,269 patient visits improved since 2012
Can anything more be written about 2020? We started the year excited to pursue our 10-10-10 Vision, but quickly realized that the pandemic was looming so large that our concern was no longer just about expanding; it was also about helping our current health facility partners to be agents of healing in the midst of this storm.

Once it became clear that COVID-19 was progressing to the level of a worldwide pandemic, we sprang into action. I am proud of the way our field teams adapted and innovated, while still remaining true to LifeNet’s mission to transform healthcare in Africa!

As you’ll see in this report, LifeNet’s tagline for 2020 was: Achieving amazing impact through resilient efforts. We worked together to build resilience among our team members, in our core programming, and – most importantly – among the healthcare facilities where we work. And the result of these efforts was that in one of the most challenging years in recent world history, we achieved the best results of our short, nine-year history as an organization!

With God’s favor and help and through the generosity of faithful partners, LifeNet equipped 244 healthcare facilities with the resources they need to address COVID-19 in their communities while also partnering with more facilities, training more healthcare workers, improving more than 4 million patient visits, and saving more lives than ever before.

With all that we learned and were able to accomplish in our countries of operation over the past year, we have entered 2021 fueled by a deeper, resilient hope. I hope you are encouraged by this look back at 2020 and the journey that LifeNet International is on to transform African healthcare and save lives.

Dave Evans
LifeNet President
re·sil·i·ence

noun / the capacity to recover quickly from difficulties; toughness*

*Oxford Languages
LifeNet International transforms African health centers to provide quality, sustainable healthcare and save lives. Our Christian faith and commitment to justice, compassion, and caring for the poor motivate our efforts to build resilience in local African health facilities. We believe that all people, made in the image of God, should have the opportunity to live a healthy and whole life.
HOW WE BUILD RESILIENCE

Our partner health facilities become more resilient every day through the lifesaving training, mentoring, and tools they receive from LifeNet! We improve quality of care and build resilience among healthcare providers through the following:

MEDICAL TRAINING
Five modules of high-impact clinical care training addressing leading causes of preventable death.

MANAGEMENT TRAINING
Four modules of management training that build financial resilience.

PHARMACEUTICAL SUPPLY
Access to affordable, quality pharmaceuticals.

EQUIPMENT SUPPLY
Access to the tools facilities need to save lives.

DIGITAL LEARNING
Accessible online training & support designed for low-resourced settings.

MONITORING, EVALUATION, AND LEARNING (MEL)
Real-time information on how we can improve and grow.
“We have continued to apply the knowledge we learnt from LifeNet, and the patient volume began to increase due to the compassionate care we are offering to our patients. As the number of patients was increasing from day to day, the cash flow was also increasing.

With the cash flow we earned from the good work of our nurses, we were able to transform the health facility from a mere health center into an exemplary hospital which is handling serious illness cases in Rumonge District.”

DR. DIOMED, MEDICAL DIRECTOR OF BIRIMBA-AMAHORO HOSPITAL, BURUNDI
RESILIENT IN CRISIS: ADDRESSING COVID-19

Infectious diseases disproportionately affect the poor worldwide. LifeNet teams acted quickly to address COVID-19 in our 244 healthcare facility partners.
LifeNet is making great progress toward the achievement of its goal to improve 10 million annual patient visits in 10 African countries for an annual cost of $10,000,000 by 2023.
“Two weeks after the LifeNet training on healthy babies, a case arose of a newborn baby boy who did not cry at birth. I began CPR after screaming for help from my colleagues. After two minutes, we heard a faint cry. We continued to perform the infant CPR we learned from LifeNet along with compressions. After three more minutes, the child screamed loudly.

Today, the baby is doing well. He has received vaccinations and is growing! Had it not been for the training we received, this child would surely no longer be alive.”

GORDIEN NITUNGA, NURSE IN MPINGA HEALTH CENTER, BURUNDI
TRANSFORMING HEALTHCARE. SAVING LIVES.

4,042,768
Improved Patient Visits

1,233
Newborn Lives Saved Through Infant CPR

92,912
Safe Newborn Deliveries

802
Mothers saved through the treatment of a postpartum hemorrhage

91,451
Cases of pneumonia treated in children under-5

80% of newborn deaths are preventable. (UNICEF)
RESILIENT HEALTHCARE WORKERS PROVIDE HIGH-QUALITY CARE

12% → 87%
Proper Clinical Protocols for Handwashing
*To reduce the spread of infections & save lives*

4% → 90%
Neonatal CPR
*Ability to perform infant CPR & save a baby’s life*

5% → 93%
Postpartum Hemorrhage Treatment
*Ability to manage PPH & save a mother’s life*

These percentages represent average facility quality scores prior-to and after LifeNet training.
“Before attending LifeNet lessons, I did not think much about how to talk to patients. But after the training, I have changed my mindset. I now greet patients with respect and guide them cheerfully. Thanks to LifeNet for transforming our attitudes towards patients.”

HASTON MALEPA, FACILITY STAFF MEMBER, MALAWI
FINANCIAL BEST PRACTICES BUILD RESILIENT, SUSTAINABLE FACILITIES

9% → 91%
Accurate Daily & Monthly Accounting

10% → 89%
Proper Pharmaceutical Stock Management

20% → 100%
Implementing Financial Sustainability Practices

7% → 92%
Performance Reviews Conducted for Staff

These percentages represent average facility quality scores prior-to and after LifeNet training.
“I deeply thank LifeNet International because accountants in faith-based health facilities are often overlooked in capacity building training. Now, I am able to accomplish a lot of management and financial tasks that I did not know before.

Proof of this is the recent performance-based-financing quality assessment from the government, where our center received a score of 84% – a miracle for us! LifeNet put us at this level.”

M.CHANTAL MUZANEZA, ACCOUNTANT, NYABIRABA HEALTH CENTER, BURUNDI
INNOVATING FOR RESILIENCE: DIGITAL ACCESS TO LIFESAVING TRAINING

Responding to needs presented by the COVID-19 pandemic, LifeNet’s innovative teams in Africa worked quickly to create an agile digital response that our newly hired Director of Digital Enablement is developing into a robust strategy for implementation in LifeNet’s regular programming in 2021 and beyond.

Creation of a WhatsApp COVID-19 Chatbot, giving healthcare workers real-time access to vital information → 244 Facilities actively using chatbot

Digitization of all LifeNet medical & management training through the Moodle online learning platform → 46 Health facilities enrolled in digital training
“The up-to-date knowledge we receive is helping us save lives. **I delivered a female baby born in pain and without breath.** Her body color was blue. Without delay, I applied the neonatal resuscitation I learned from LifeNet. After just one minute of performing CPR, **the newborn began to breathe and cry.** Many thanks to LifeNet and the trainer who taught me.”

DYNA CURINYANA, ADMINISTRATOR IN CDS MUSHASHA HOSPITAL, BURUNDI
A RESILIENT, HOPEFUL JOURNEY TOWARD CHRISTIAN HOLISM

We continued to walk with our partners toward Christian holism, encouraging frequent times of prayer, staff devotionals, and spiritual retreats all while embracing & empowering local church ownership.

Providing Quality Care with Dignity & Respect
LifeNet medical training is rooted in the importance of compassionate care. We believe that all people bear the image of God and deserve to receive lifesaving care with respect, dignity, and compassion.

Christian Principles for Leadership & Management
LifeNet management training incorporates Christian principles of humility and the importance of servant leadership.

“...AND HE SENT THEM OUT TO PROCLAIM THE KINGDOM OF GOD AND TO HEAL THE SICK.”
- LUKE 9:2
“LifeNet contributed to resolving conflicts among our staff...now the work climate is well thanks to LifeNet.”
ERASTON BASEME, DRC

“We have raised enough hospital income to begin building a facility dedicated to maternal and child care. “
ABBE MINANI PASTEUR, BURUNDI

“Last month, we saved two newborns using what we learned from LifeNet.”
RONALD KAGOGWE, UGANDA


A TIMELINE OF TRANSFORMATION

2009-2012
Researching & prototyping solutions to the African healthcare crisis

2012
LifeNet launches the LifeNet Model of partnership with 10 faith-based health facilities in Burundi

2015
LifeNet expands to Uganda

2016
LifeNet expands to the DRC and reaches 1 million patient visits per year

2017
LifeNet expands to Malawi

2018
LifeNet grows its network to 130 health facilities, impacting 1.5 million patient visits per year

2019
LifeNet begins implementing its ambitious 10-10-10 vision

2020
LifeNet grows its network to 244 health facilities and conducts assessment in Kenya

2021
LifeNet continues implementing its 10-10-10 vision, expanding to Kenya, Ghana, and Zambia
TOTAL INCOME
$3,666,951
- In-Kind Income $13,147
- Cash Income $3,653,804

TOTAL EXPENSES
$2,850,650
- Uganda $861,792
- Burundi $626,539
- USA $509,321
- Malawi $435,297
- DRC $417,701

EXPENSES
- Programs 82%
- Admin & Fundraising 18%

-2020 unaudited financials-

IN 2020, LIFENET’S COST-PER-IMPROVED-PATIENT-VISIT DROPPED TO JUST $0.69.
WE CAN'T DO THIS ALONE

Thank you for helping build a resilient local health workforce and saving lives in Africa!